



COMPANY POLICY

José Júlio Jordão, Lda. considers that its customers expect an attitude of ongoing improvement and innovation of their products and services. Thus, we try to meet these expectations to answer the requirements of our customers, understanding the needs of their own customers, and delivering products of which we can be proud of. To achieve this we have developed a mutually beneficial relationship with our customers, suppliers and partners, ensuring a long-term success, in compliance with applicable legal and regulatory requirements.

The commitment to environmental sustainability has led to the adoption of practices that lead to pollution prevention, conformity with compliance obligations, in a constant search for continuous improvement of the environmental performance.

In this context, the company has been taking action in practices regarding quality, environment, social responsibility and the well-being of people.

It is therefore of the utmost importance that each person at JORDAO:

- Actively contributes to the compliance and improvement of the management system
- Contributes with ideas and suggestions for products and services improvement
- Correctly uses the equipment and tools
- Follows the operating instructions
- Does well at first attempt
- Prevents the occurrence of environmental, working or health accidents
- Reduces waste generation
- Minimizes the energy and materials consumption

The company's success is intrinsically linked to the development, participation, motivation, creativity, responsibility, and well-being of those who work for it. JORDAO develops its management system in order to value people.